



Communicating with ESL Students

Communication is a shared responsibility, not a one-way expectation

This course helps lecturers and frontline staff communicate more effectively with ESL students. Participants will learn practical strategies to improve clarity and create a more inclusive learning environment. The course explores how speech pace and expressions can impact understanding and participation. Participants will develop techniques to adapt communication styles and build confidence in cross-cultural interactions. With a focus on inclusion and engagement, the session equips staff to support student success while fostering stronger communication across diverse educational settings.

Key Course Content:

- Recognise common communication barriers for ESL people
- Slow down speech while still sounding natural and engaging
- Use verbal and non-verbal communication more intentionally
- Create psychologically safe learning environments for ESL students
- Check for understanding without making students feel uncomfortable
- Understand cultural differences in classroom participation and confidence
- Identify signs of confusion or disengagement
- Encourage empathy and patience amongst ESL students
- Adapt communication styles across different language abilities



Target Audience:

The course can be tailored for the specific cohort.



Duration:

This course is available as a 1-day course or a truncated ½ -day course.



Delivery:

This course can be delivered both in-person or virtually. For virtual delivery, we can use our virtual platforms or your organisations.



Group Size:

We recommend a group size of 4-10 people.